ARGYLL AND BUTE COUNCIL

POLICY AND RESOURCES COMMITTEE

CUSTOMER AND SUPPORT SERVICES

19 OCTOBER 2017

COUNCIL ANNUAL REPORT 2016/17

1.0 INTRODUCTION

- 1.1 The purpose of this report is to present to the Policy and Resources Committee the draft Council Annual Report 2016/17 which is based on key successes, case studies and challenges from the Service Annual Performance Reviews 2016/17.
- 1.2 The Council Annual Report fulfils our statutory duty for Public Performance Reporting (PPR) while using an appropriate format for users.

2.0 RECOMMENDATIONS

- 2.1 The Policy and Resources Committee approve the format and content of the draft Council Annual Report 2016/17.
- 2.2 Following endorsement, the draft Council Annual Report 2016/17 is presented to the Argyll and Bute Council meeting on 30 November 2017 prior to publising.

3.0 DETAIL

- 3.1 The Council has a statutory duty to report on its performance annually and helps communicate the key successes, case studies and some challenges of the past financial year. It is key to our Public Performance Reporting duties.
- 3.2 The report focuses not just on what we have done, but also how we have done it. It highlights the contribution that consultation/listening to our communities has made and how we have shaped our services as a result.
- 3.3 The successes are aligned to the six LOIP Outcomes rather than by Service or Department in order to demonstrate collaborative working.
- 3.4 The report will be published using the new design template and with the agreed strapline from the Corporate Plan.

3.5 The report will be published on-line with hard copies available if requested, and to appeal to a wider audience the report will be promoted through increased and better use of the web and social media. This will include a banner headline on the web along with bite-size news stories.

4.0 CONCLUSION

- 4.1 The Policy and Resources Committee approve the format and content of the draft Council Annual Report 2016/17.
- 4.2 Following endorsement, the draft Council Annual Report 2016/17 is presented to the Argyll and Bute Council meeting on 30 November 2017 prior to publising.

5.0 IMPLICATIONS

- 5.1 Policy None
- 5.2 Financial None
- 5.3 Legal The Council Annual Report is a key part of our Public Performance Reporting.
- 5.4 HR None
- 5.5 Equalities None
- 5.6 Risk None
- 5.7 Customer Service None

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For further information contact:

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Appendix 1: Draft Council Annual Report 2016/17

Councillor Rory Colville Policy Lead